

FAQ: Accessing the Online Fellrunner Magazine

I didn't receive my passcode email

If no passcode arrives within a few minutes, check your spam or junk folder. Make sure you entered the **email address linked to your FRA membership in SiEntries**. *If you use different emails for racing, personal use, or family memberships, only the membership-linked email will work.*

Which email do I need to use?

You must use the email address stored in SiEntries for your FRA membership. If you manage multiple memberships, each membership has its own email record. If you're unsure which email is linked, log in to SiEntries and check your FRA membership details.

My email is correct, but the system says it isn't recognised

This usually means:

- The email on your FRA membership is different from the one you're entering
- Your membership has expired
- There is a typo in the email you entered

Check your SiEntries membership record and try again.

How long is the passcode valid?

Passcodes are single-use and time-limited. They expire after the set period (currently 24 hours). If your passcode expires, simply request a new one.

Can I use the same passcode more than once?

Yes, each passcode works for up to one month ~~only~~. If you need to log in again when the passcode has expired, or you have forgotten the passcode, simply request a new passcode.

Can I share my passcode with someone else?

No. The passcode is tied to your membership email and is for your personal use only.

Can non-members access the online magazine?

No. The digital magazine is a member-only benefit. Only current FRA members with a valid SiEntries-linked email can access it.

Will the printed magazine continue?

Yes. The printed magazine continues exactly as normal. The online version is an additional benefit, not a replacement.

Can I opt out of the printed magazine?

Yes. An opt-out option will be available for members who prefer digital access only. Details will be provided separately once the opt-out process is live.

What devices can I use to read the online magazine?

The digital flipbook works on desktop, laptop, tablet, and mobile. For the best experience, a larger screen is recommended.

What if I still can't log in?

If you've checked your email, confirmed your membership, and tried again, but still cannot access the magazine, contact the FRA Membership Team via the website contact form.